PARENTS' GUIDE TO DEVICE USE FOR HOME-BASED LEARNING (HBL)
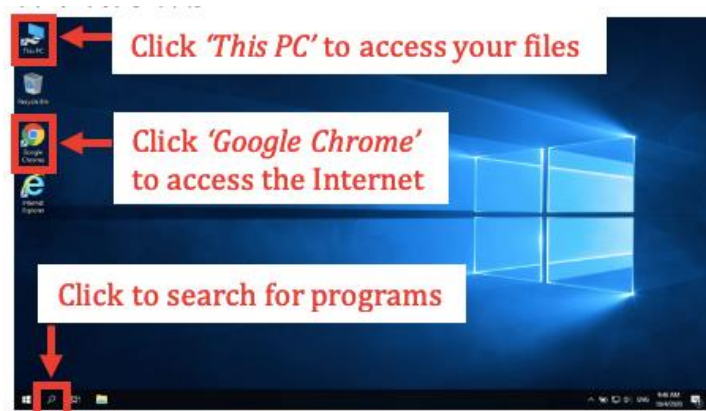
NAVIGATING YOUR DEVICE

Getting Started

Key applications have been pre-loaded on your device.

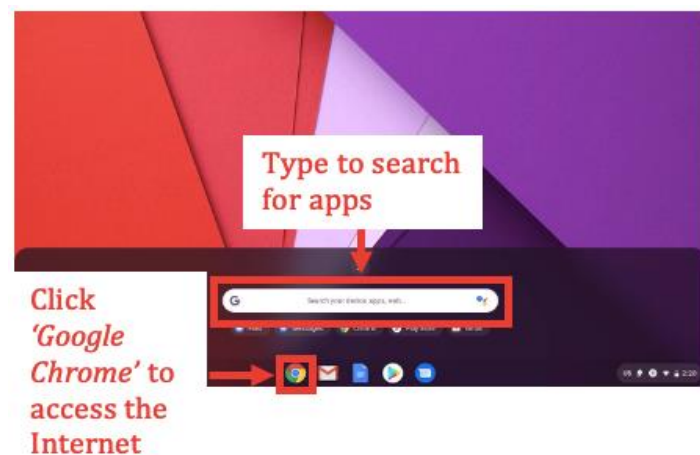Refer to the screenshots below to learn how to access your files ▤, applications ▦ and internet 🌐.

Windows

Click 'This PC' to access your files

Click 'Google Chrome' to access the Internet

Click to search for programs

Macintosh

Click to search for programs

Click 'Finder' to access your files

Click 'Google Chrome' to access the Internet

Chromebook

Type to search for apps

Click 'Google Chrome' to access the Internet

iPad

Click 'Google Chrome' to access the Internet

1. Swipe down

2. Type to search for apps

Android Tablet
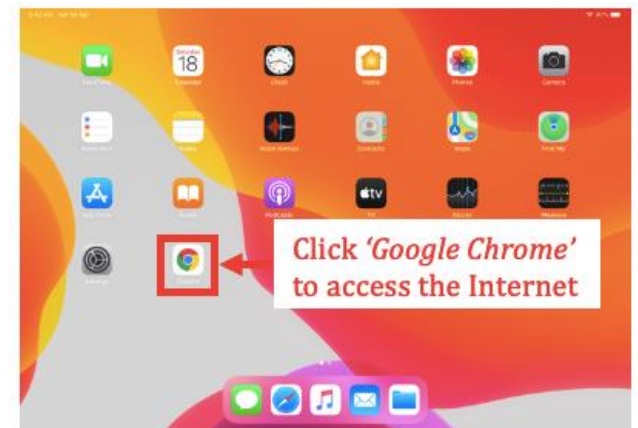
Click 'Google Chrome' to access the Internet

Bookmarking Website Links
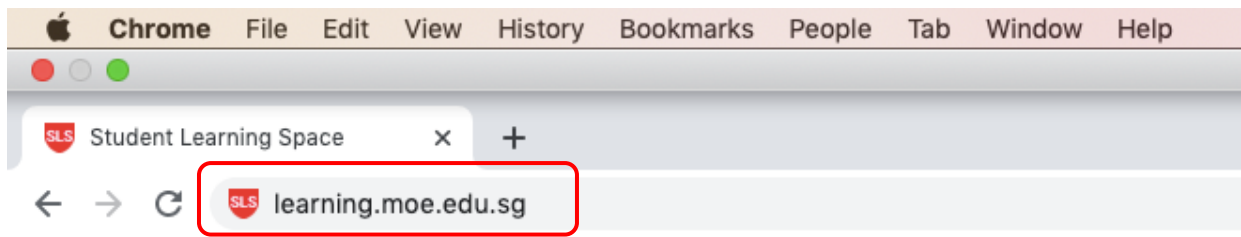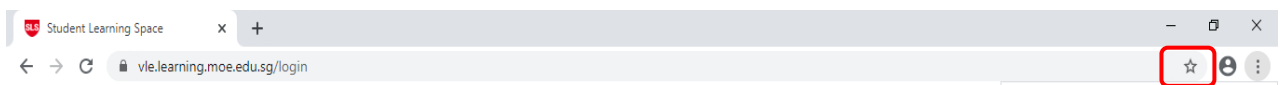
Use bookmarks or folders to organise frequently used websites so that you can easily access them.

1 In your ⬤ browser, type in the website that you wish to bookmark.

2 In the same browser window, click on the ☆ at the right of the screen.

3 Label your bookmark and select the Bookmark Bar. Click Done!
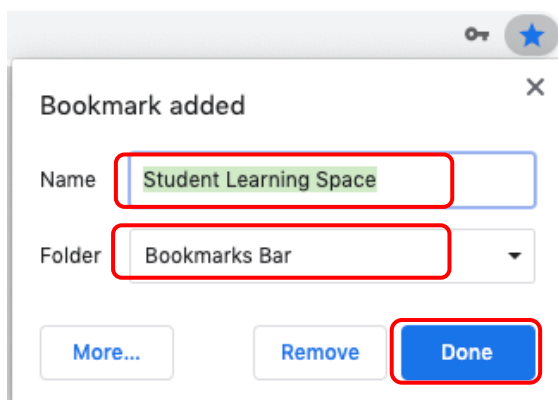
4 Click the Bookmark Tab at the top of the browser window to locate your saved bookmark.

Suggested Website Links to Bookmark

Below are some suggested websites that you should get your child to bookmark.

 https://learning.moe.edu.sg

TROUBLE-SHOOTING SLS

Student Learning Space (SLS) Self-Help
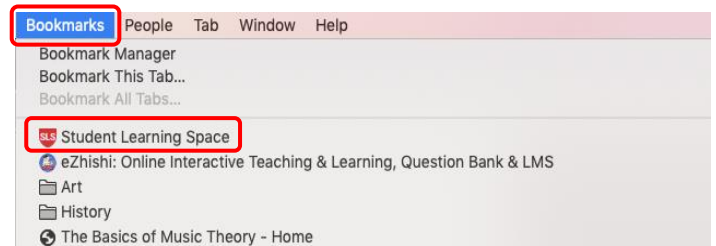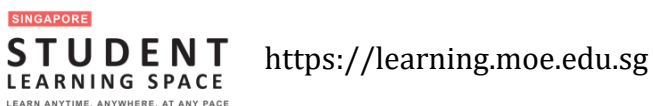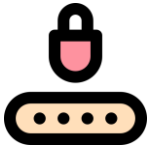
SINGAPORE
STUDENT
LEARNING SPACE
LEARN ANYTIME, ANYWHERE, AT ANY PACE

Forgot SLS Password

Step 1: Your child can self-reset password using FORGOT PASSWORD Reset Link
Step 2: Your child can self-reset password by Answering Security Questions
Step 3: Contact School's Helpdesk or Subject Teacher to reset your child's password
Step 4: Contact SLS Helpdesk to reset their password

Forgot SLS Username

Your child's username is usually the first 5 characters of their full name and last 4 digits of their birth cert or NRIC together with the alphabet, e.g. TANAH2345X.

If your child is still unable to obtain his / her Username, please contact their Form / Subject Teacher.

Unable to login after many failed attempts

Step 1: Try self-help to reset your child's password first
Step 2: Contact School's Helpdesk or Subject Teacher to reset your child's password
Step 3: Contact SLS Helpdesk to reset their password

Other Login Issues
The SLS Helpdesk information can be found at Login Troubleshooting at the footer of the Login Page footer.

Login Troubleshooting   Terms of Use   Privacy Statement   Report Vulnerability
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Some Helplines

You can contact the following if you require additional support on SLS and devices.

For SLS Helpdesk: 6702 6513 or helpdesk@sls.infinity.com
(Mon-Fri, 4pm – 9pm, Sat: 9am – 3pm)
The helpdesk will need to verify your child's identity using the security questions that your child had set up when his / her account was first activated.
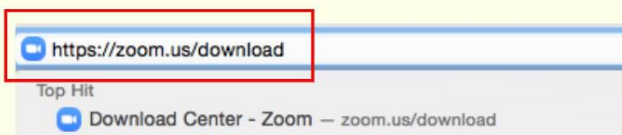
VIDEO CONFERENCING TOOLS

zoom

WHAT IS ZOOM?

Zoom is a video conferencing software that allows your child to attend live lessons with his/her teacher.

## DOWNLOADING ZOOM

For computers

1 Go to https://zoom.us/download

https://zoom.us/download

Top Hit

Download Center - Zoom — zoom.us/download

2 Click 'Download' to download Zoom Client for Meetings

Zoom Client for Meetings

The web browser client will download automatically when you start or join your first Zoom meeting, and is also available for manual download here.
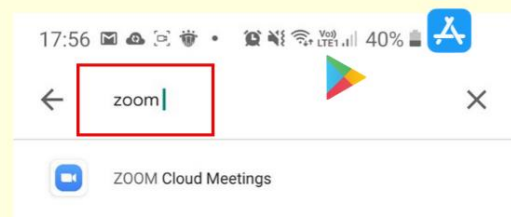
Download   Version 4.6.11 (20561.0413)

3 Click the 'Zoominstaller.exe' to install Zoom onto your computer

Zoominstaller.exe   ^
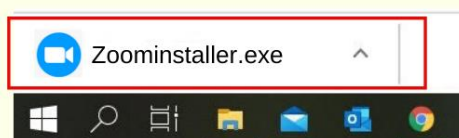
For mobile phones or tablets

1 Search 'Zoom' on App store or Google Play Store

17:56   40%

← zoom

ZOOM Cloud Meetings

2 Click 'Install' to download Zoom Cloud Meetings Application

ZOOM Cloud Meetings   Install
zoom.us
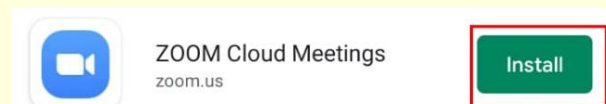
JOINING A ZOOM MEETING

1 Click the Zoom link sent by your child's teacher

STUDENT LEARNING SPACE

Let's consolidate our learning!

Dear P6H Students,

Please join Ms Tan's Zoom lesson on

https://moe-singapore.zoom.us/j/95392767440

at 9 am sharp!

2 Join the meeting by clicking 'Open Zoom' on computers or 'Open' on mobile phones or tablets
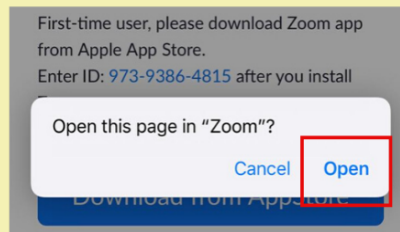
Remind your child to key in his/her name in the format of: Index No._Full Name.

Open Zoom?

https://moe-singapore.zoom.us wants to open this application.

Open Zoom   Cancel

First-time user, please download Zoom app from Apple App Store.
Enter ID: 973-9386-4815 after you install

Open this page in "Zoom"?

Cancel   Open

For computers   **For mobile phones or tablets**

3 Your child has now joined the live lesson. The lesson will start once everyone is ready!
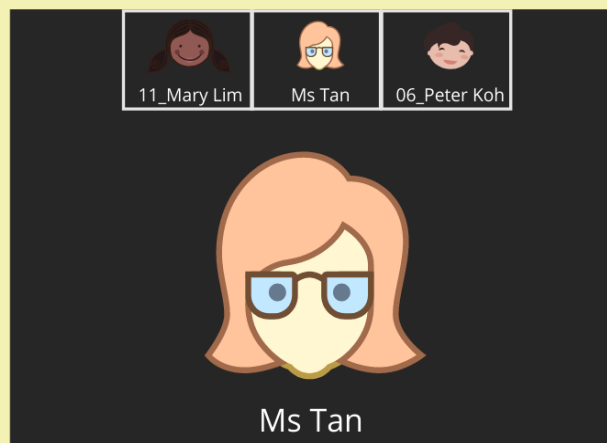
11_Mary Lim   Ms Tan   06_Peter Koh

Ms Tan

Remind your child to start the video and mute the microphone when joining the meeting
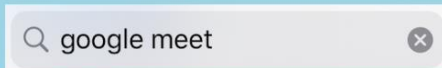
![Meet logo](Google Meet icon)

WHAT IS GOOGLE MEET?

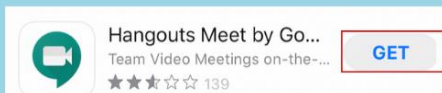Google Meet is a video conferencing software that allows your child to attend live lessons with his/her teacher.

DOWNLOADING GOOGLE MEET
(ONLY FOR MOBILE PHONES AND TABLETS)

Downloading Google Meet is only necessary for students who are <u>using mobile phones or tablets.</u>
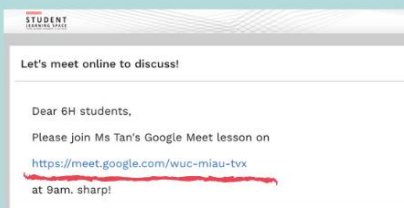
1 Search 'Google Meet' on App store ![App Store icon] or Google Play Store ![Play Store icon]

> 🔍 google meet ⊗

2 Download and install 'Hangouts Meet by Google' on the device

> ![Meet icon] Hangouts Meet by Go...
> Team Video Meetings on-the-...
> ★★☆☆☆ 139   **GET**

JOINING A GOOGLE MEETING

1 Click Meeting URL that would have been shared by the teacher

> STUDENT
> LEARNING SPACE
>
> Let's meet online to discuss!
>
> Dear 6H students,
> Please join Ms Tan's Google Meet lesson on
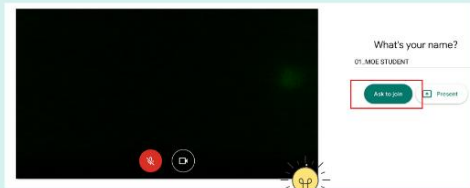> https://meet.google.com/wuc-miau-tvx
> at 9am. sharp!

💡 Remind your child **NOT** to share the meeting URL with anyone

2 When using Google Meet for the first time, you might have to allow "Meet" to use the camera and microphone

> "Meet" Would Like to Access the Microphone
> Enable microphone access so that others can hear you.
> Don't Allow   OK

> "Meet" Would Like to Access the Camera
> Enable camera access so that others can see you during video calls.
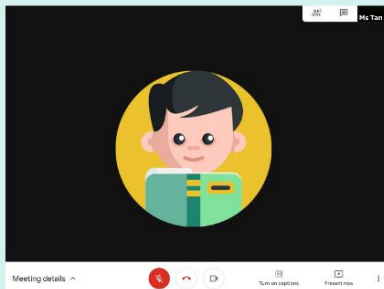> Don't Allow   OK
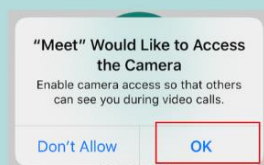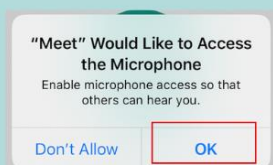
For computers

3 Key name of student . Click 'Ask to join' and wait.

Remind your child to key in his/her name in the format of: **Index No. Full Name.**

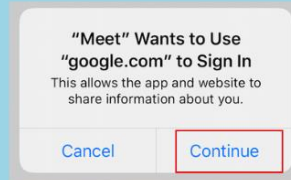**4** Your child has now joined the lesson. The lesson will start once everyone is ready!

Remind your child to **start the video** and **mute the microphone** when joining the meeting

For mobile phones and tablets
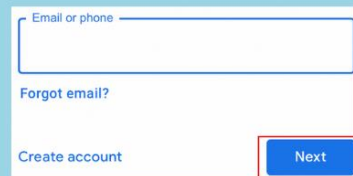### (Google Account is needed)

3 Click 'Sign in'

Sign in

4 Click 'Continue'

"Meet" Wants to Use "google.com" to Sign In
This allows the app and website to share information about you.

Cancel   Continue

5 Enter email and password. Click 'Next'.

Email or phone

Forgot email?

Create account   Next

6 Click 'Ask to join' and wait.

Ask to join

7 Your child has now joined the lesson. The lesson will start once everyone is ready!

Remind your child to **start the video** and **mute the microphone** when joining the meeting

* If your school has a School Managed System/ G-Suite Account, you might have to follow different steps to join a Google meeting.