

Student Forget Username

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Your username is usually the first 5 characters of your full name and last 4 digits of birth cert or NRIC together with the alphabet, e.g. TANAH2345X.

Note: Usernames will not contain spaces or special characters such as apostrophes (') and hyphens (-).

Alternatively, please approach your school for help. A list of school-based helplines can be found [here](#) (../student/administration/school-based-helpline.html).

As a teacher, you are also able to retrieve your student's username by navigating to the **gear icon** on the left navigation menu and clicking on **Reset Student Password**

