

STUDENT LEARNING SPACE **USER GUIDE**

Web Browser Troubleshooting Tips

[Home \(../index.html\)](#) / [Troubleshooting \(../troubleshooting.html\)](#) / [Web Browser Troubleshooting Tips](#)

Browser Extensions

If you are using a supported browser, but see a message that your browser is unsupported, you may be using a browser extension that interferes with browser detection.

Try **disabling your browser extensions** and see if the problem is resolved.

Refer to the guides below on how to disable extensions in your particular browser:

- Chrome (https://support.google.com/chrome_webstore/answer/2664769?rd=1)
- Firefox (<https://support.mozilla.org/en-US/kb/disable-or-remove-add-ons>)
- Safari (<https://support.apple.com/en-us/HT203051>)

Cookies and JavaScript

With all browsers, cookies and JavaScript should be **enabled**.